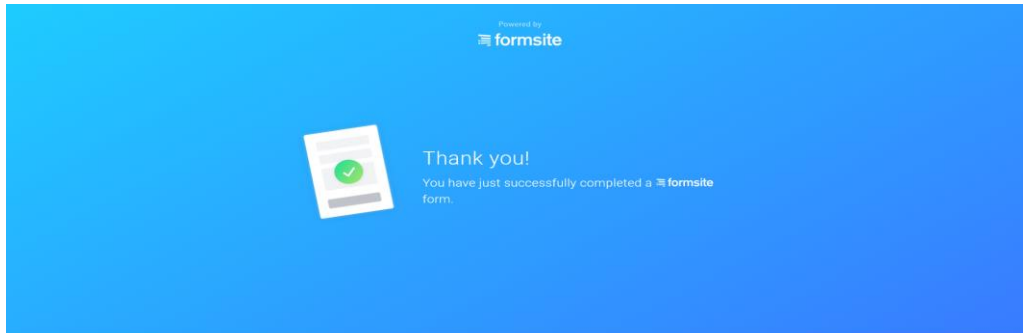


## FAQs for Graduate Housing Application

### 1. I submitted my application a while ago. Will I receive a confirmation about my application?

A. When an online application has been submitted correctly, you will see the following screen. You can also reach out to the University Apartments Office with any questions by emailing [uapts@reslife.rochester.edu](mailto:uapts@reslife.rochester.edu) or calling 585-275-5824.



### 2. When should I expect to hear from the Office about my application?

A. Applications received on or before the annual lottery deadline (May 1, 2024) are entered into the lottery, and your position on the housing assignment waiting list is determined by lottery draw. The lottery for each apartment style will be run on May 1, 2024. The results of the lottery will not be available for five working days after the lottery (the University Apartment Office will be closed from May 2-8, 2024 to allow for processing). It is the applicant's responsibility to contact the University Apartments Office for lottery results on or after May 9, 2024. Applicants are only notified when a housing assignment is offered.

### 4. Where can I find a detailed description about the Application Process?

A. A detailed description about every step in the housing assignment process can be found in the [Graduate Housing Policies and Guidelines](#) handbook. Most questions can be answered by reading pages 11-14 in this document.

### 5. What can I do to increase the chance to get an assignment offer?

A. To increase the chances for assignment, you can state your preferred dates as broadly as possible, submit the application separately from your identified roommate (IRM), and apply for multiple housing locations and apartment types.

### 6. Is it possible that both my identified roommate (IRM) and I receive an offer if we both applied?

A. Yes, it is entirely possible that you and your roommate may receive an offer at different times if you both applied. For example, if both of you applied to WPK and Goler, it's possible that you may receive an offer at WPK in June and your roommate may receive an offer at Goler in July. But once an offer has been accepted, it cannot be changed or transferred to another student. Whoever receives and accepts the offer will be the leaseholder. The student arriving in Rochester the earliest should be the one to accept the offer and hold the lease.

### 7. What if the identified roommate (IRM) I entered in the application is different from the actual roommate I will have?

A. It does not matter. The IRM you will have eventually is the person who register at the Complex Office with you.

## **8. Where can I look for a roommate?**

Please visit the University service, Places4Students:

<https://www.places4students.com/Places/School?SchoolID=mw68%2bNAVwo0%3d>. Create a student account with your University email and then visit the roommate board. Don't have a University email yet, email [rebecca.orton@rochester.edu](mailto:rebecca.orton@rochester.edu) for assistance.

## **9. When should I start looking for off-campus housing?**

You should begin looking at off-campus housing at the same time you are starting your Graduate Housing search (to see what is available, current rental rates, etc). If you haven't received an offer for Graduate Housing 3-4 weeks ahead of your arrival date, you should move forward with applying for off-campus housing. Visit the University listing service,

<https://www.places4students.com/Places/School?SchoolID=mw68%2bNAVwo0%3d> to begin your housing search and visit the Off-Campus Housing website for additional resources, <https://www.rochester.edu/reslife/non/index.html>. Email [offcampus@reslife.rochester.edu](mailto:offcampus@reslife.rochester.edu) with additional questions.