Wilson Commons Student Employment’s

**Essential Tenets**

**Pride:** To be a positive ambassador of the people and events within Wilson Commons; to think beyond your job and take joy in the bigger picture of Wilson Commons.

**Communication:** The ability to actively listen to customers and to provide clear and concise information to customers and team members.

**Accountability:** An obligation to know and uphold the knowledge and information provided through trainings and manuals.

**Customer Service:** To provide a welcoming environment to all those in Wilson Commons; a positive shared experience between you and the customer.

**Respect:** To value the differences and needs of customers and team members; to treat others in a polite and kind way.

**Leadership:** The ability to work with customers and team members on a task; the ability to apply gained knowledge for the betterment of the team.

* **Team Member:** The ability to work with customers and team members on a task; the ability to apply gained knowledge for the betterment of the team.