

1/6/2021

John Doe  
123 ABC Drive  
Webster, NY 14580

Dear John Doe & Family:

This is a Premium Payment Notice to inform you that your premiums for the UNIVERSITY OF ROCHESTER Retiree billing service listed below should be paid in the amount and by the date listed below. Payments must be made within 30 days of the due date in order to maintain coverage.

<u>Plan Name</u>	<u>Coverage level</u>	<u>Premium Amount</u>
3R TRADITIONAL DENTAL PLAN	EE + Family	\$105.57
<b>Total Premium Amount:</b>		<b>\$105.57</b>

Please detach and return the Payment Remittance Coupon at the bottom of the page. Failure to remit payment within the premium payment grace period of each plan may result in coverage termination for that plan. Grace periods, if any, begin the day after the due date of your premium. To ensure accurate posting of your payment it is required that you return this premium remittance coupon with your payment.

#### **SCHEDULED ACH PREMIUM PAYMENT OPTION**

Did you know you can set up scheduled ACH for your payments? ACH is a safe, fast and secure way to ensure your payment is made on time. To sign up, login to your Member portal and proceed to the Recurring payments section. Also, you may contact our offices and we will help you with any questions or concerns.

All address and coverage changes should be submitted in writing to Lifetime Benefit Solutions, Inc.. If you have questions regarding your premium, please contact our Customer Service Department at (800) 828-0078 during business hours.

Information about your coverage, premium due dates and copies of letters can be securely accessed through our information rich Member Portal. Please refer to your Welcome Letter for your registration information or contact our offices at (800) 828-0078 during business hours.



## Go Green. Go Paperless.



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1. Less paper means less clutter. Your communications will be in one place – online.
2. Paperless communications are more secure. An identity thief can grab your communications from the trash. Your online communications are protected by your password and our top-tier security.
3. Online communications use fewer resources. And using fewer resources helps the environment. To sign up for paperless communications, please access your self-service portal and click on Preferences and Communications. Here you can update your communications delivery option to Email.

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### PREMIUM PAYMENT COUPON

Special Plan Member
Doe, John UNIVERSITY OF ROCHESTER CustID: 208 - MemberID: 0123456

Premium Due
Due Date: <b>1/1/2021</b> Amount Due: <b>\$105.57</b>

Remit To
Lifetime Benefit Solutions, Inc. PO Box 2979 Omaha, NE 68103-2979

