How to Facilitate a Live, Interactive Zoom Class or Meeting

Eric Fredericksen, EdD

Associate Vice President for Online Learning Professor in Educational Leadership

Lisa Brown, EdD

Assistant Director

University IT & URMC Institute for Innovative Education



Learning Objectives Participants will be able to...

- Describe Best Practices for Security within a Class Session
- Use Interactivity Options in Zoom
 - Chat and Reactions
 - Annotation and/or Whiteboard
 - Breakout Rooms
 - Polling
- Provide a Recording to Students



Before We Start

- Keep Zoom up to date
- Remind students to stay up to date

		_	
		Q Search	6
	3:00 PM - 3:3(Lisa Brown lis***@rochester.edu >>>	LICENSED
		(Add a Personal Note	
		Settings	
		 Available 	
		• Away	
	New Meetin	• Do not disturb	>
	19 19	My Profile	
		Try Top Features	
	19	Help	>
	Schedule	Check for Updates	
	sciledule	Switch to Landscape View	
		Switch Account	

Close



Update Available

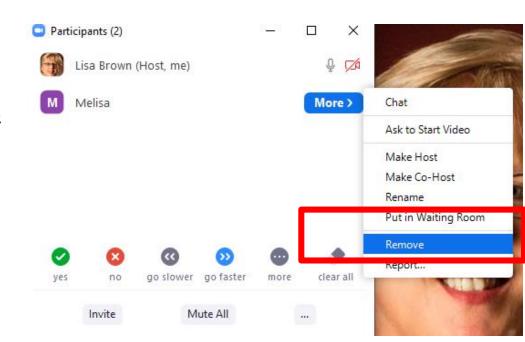
Zoom Update -	×		
Update Available!		•	
New version 5.15.5 (19404) is available. You have 5.15.3 (18551).		Your client has been successfully updated. Learn more	×
Release notes of 5.15.5 (19404)		•	
General features			
-WiFi signal strength tracking			
Meeting/webinar features			
-AV1 video codec			
Meeting features			
-Disable remote control for external users			
-Hide meeting window option for in-meeting chat screenshot			
-Meeting Summary: Next Steps and Segment Titles			
-Unified meeting scheduler			
Resolved Issues			
-Resolved an issue for a subset of users regarding the possibility of calls unexpe	ctodly		

Cancel



Avoid Zoom-bombing

- Only share your
 Zoom link in your
 Blackboard course
- Know how to
 Remove a
 Participant

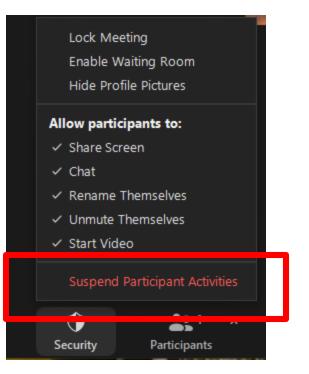


http://rochester.edu/online-learning/disruption/privacy-in-zoom.pdf



Understand Security Options

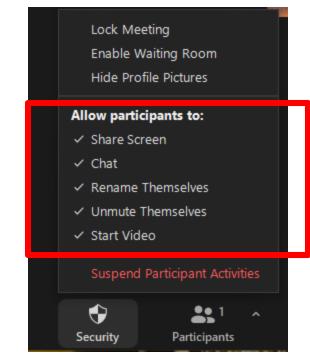
All video, audio, in-meeting chat, annotation, screen sharing, and recording during that time will **stop**, and Breakout Rooms will end.





Understand Security Options

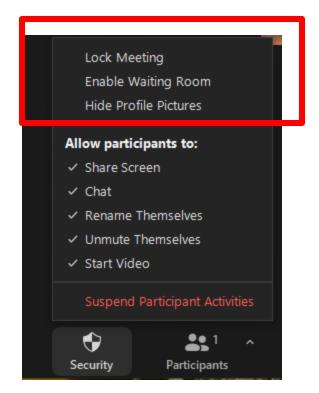
Change settings during the meeting for what participants can and cannot do.





Understand Security Options

Control who can enter the meeting and when



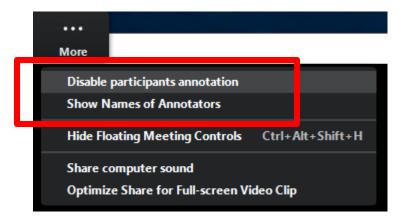




OTHER THINGS YOU CAN DO DURING THE MEETING

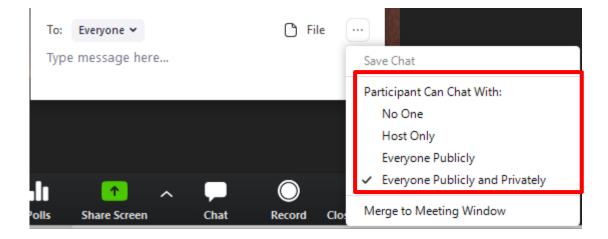
Additional Tips

Disable Attendee/Participant Annotation





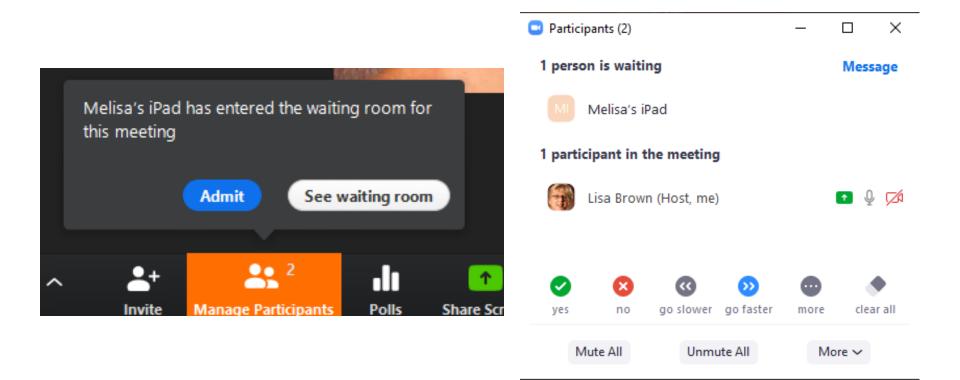
Manage Chat Communication





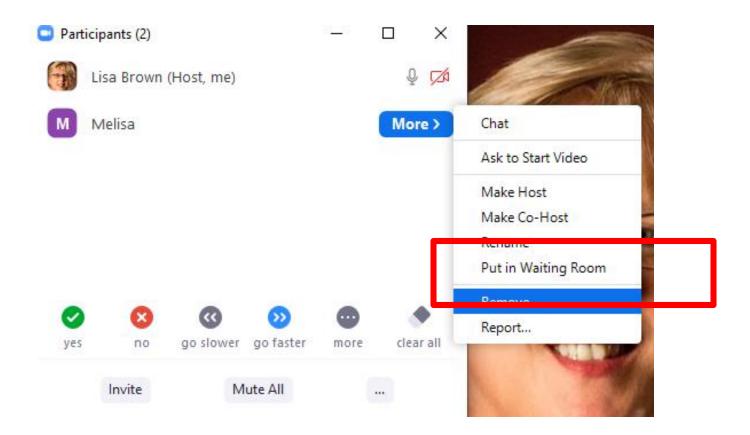
UNIVERSITY of ROCHESTER

Using a Waiting Room





Move Participant to Waiting Room







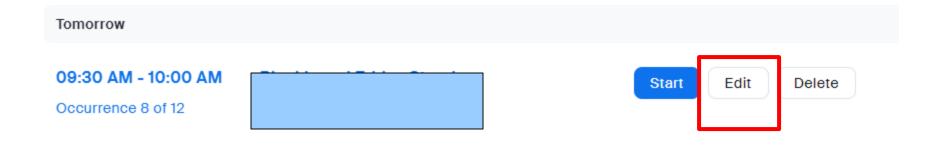
THINGS YOU CAN DO BEFORE THE MEETING

Additional Tips

In Web Site

- <u>http://Rochester.zoom.us</u>
- <u>http://urmc.zoom.us</u>
- Meeting already scheduled
 - Find your meeting and edit it to see the options.
- Use when scheduling any new meetings.

Edit the Meeting



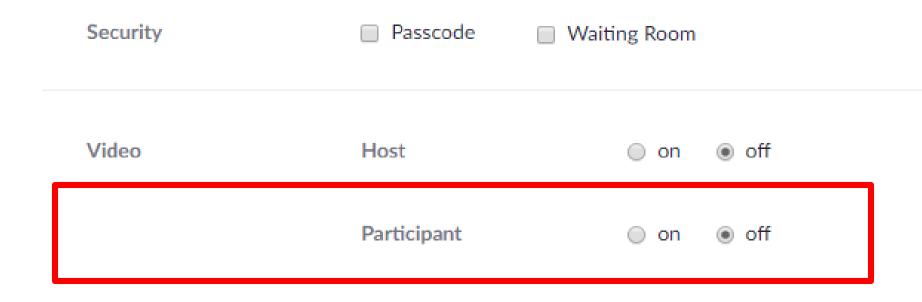


Security to Join

Security	Passcode	Waiting Room	
Video	Host) on	off
	Participant	🔘 on	off

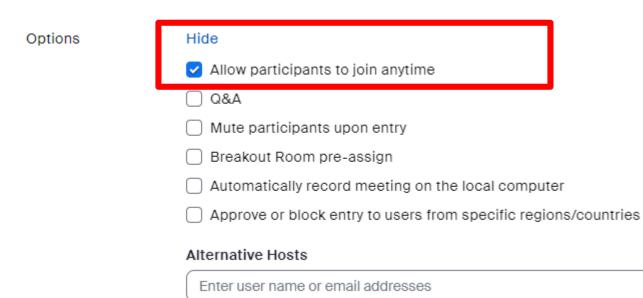


Participants Video Off





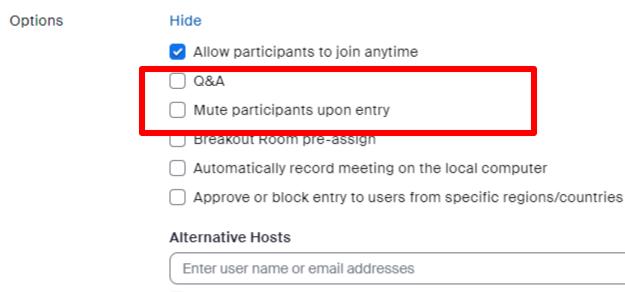
Disable Join Anytime



Allow alternative bests to add or adit polls



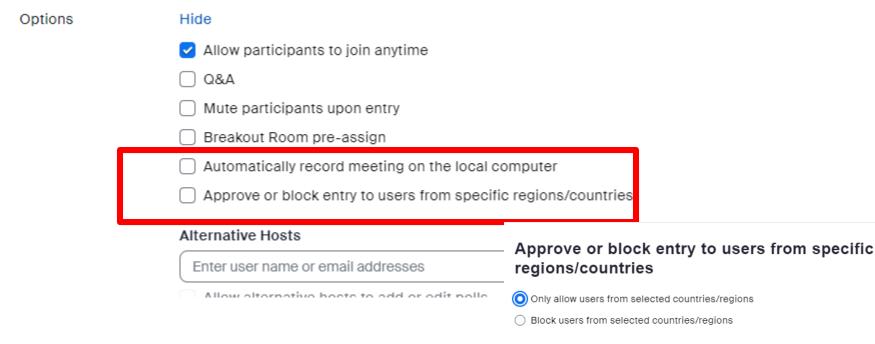
Mute participants when joining



Allow alternative basts to add or adit polls .



Approve/Block by Region



Countries/Regions

United States X

 \sim

Cancel

Save



ACCESSIBILITY FEATURE



Closed Captions Live Transcription

Closed captioning

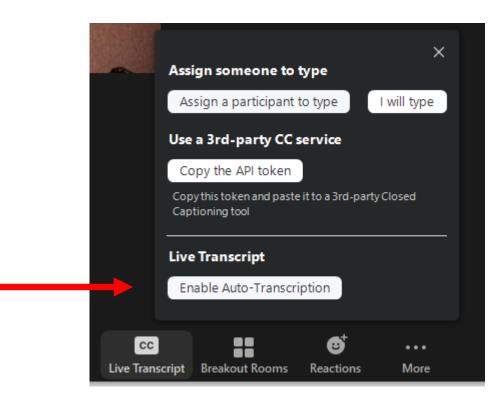
Allow host to type closed captions or assign a participant/third party device to add closed captions

Enable live transcription service to show transcript on the side panel in-meeting

This feature is only available in the NetID Zoom account



Turn on Auto-Transcription



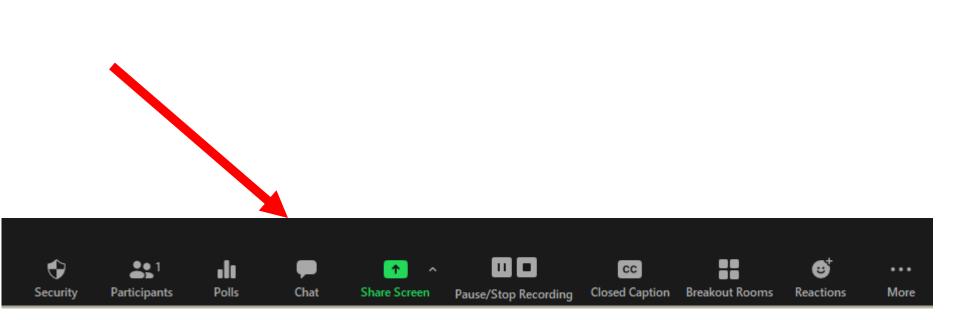


In-class interactivity

USING CHAT

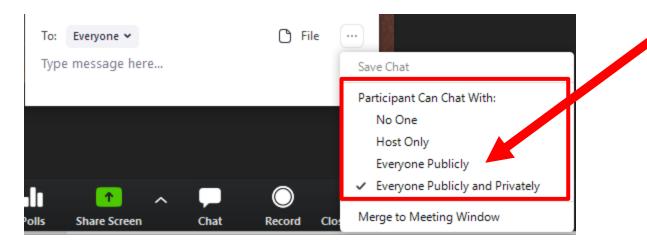


Managing Chat





Chat Options



Allow students to see the public chat

Turn off private messaging if you like



Managing Chat



Chat

~

From Lisa Brown to Everyone: chat from phone

ype message here...

UNIVERSITY of ROCHESTER

Hello evervone

Encourage students to ask and answer questions here

In a large course, have a second person to moderate (Teaching Assistant)



More ~

In-class interactivity

FEEDBACK AND REACTIONS



Non-Verbal Feedback

Nonverbal feedback

Participants in a meeting can provide nonverbal feedback and express opinions by clicking on icons in the Participants panel. $\overline{(r)}$



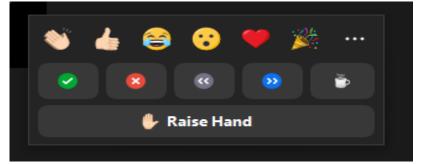
https://rochester.zoom.us



Reactions

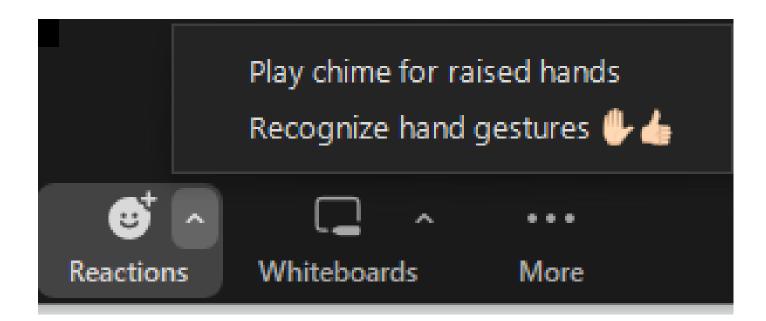
Encourage Students to use Reactions throughout your lecture







Reaction Settings





In-class interactivity

USE ANNOTATION



Annotation Tools

				11	1		•					
		New Share	e Pa	use Share	Annotate	Мо	re					
	٠.	You are screen sharing		n sharing	• 👲	Stop Share						
×	.	Т		~	- *	. ♦		Ð	C	ŵ	৶	×
Mouse	Select	Text	Draw	Stamp	Spotlight	Eraser	Format	Undo	Redo	Clear	Save	

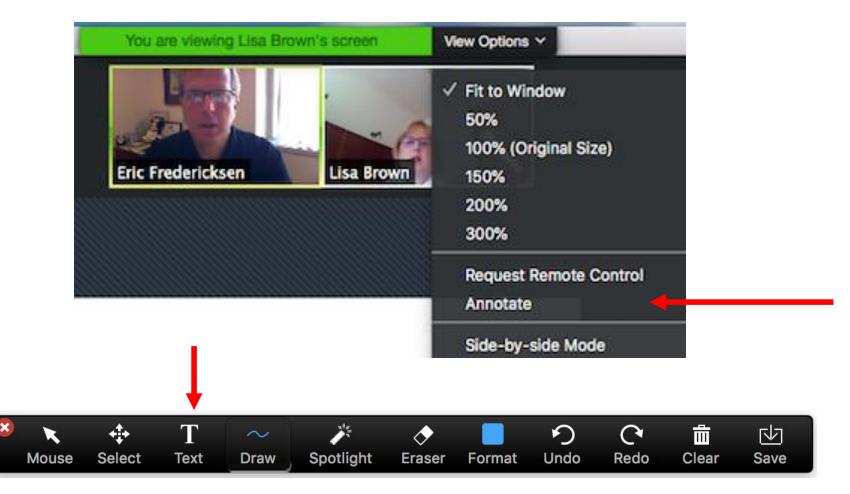
Design an activity where students collectively draw or write on the whiteboard or on your slides

Can type Text or use Draw

. .



Annotation Tools – Student View

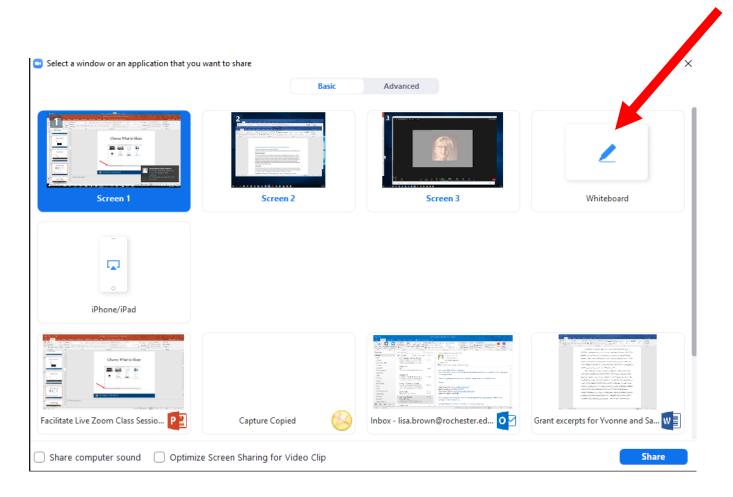




What are some of the benefits of each mode of instruction? <u>Synchronous</u> <u>Asynchronous</u>

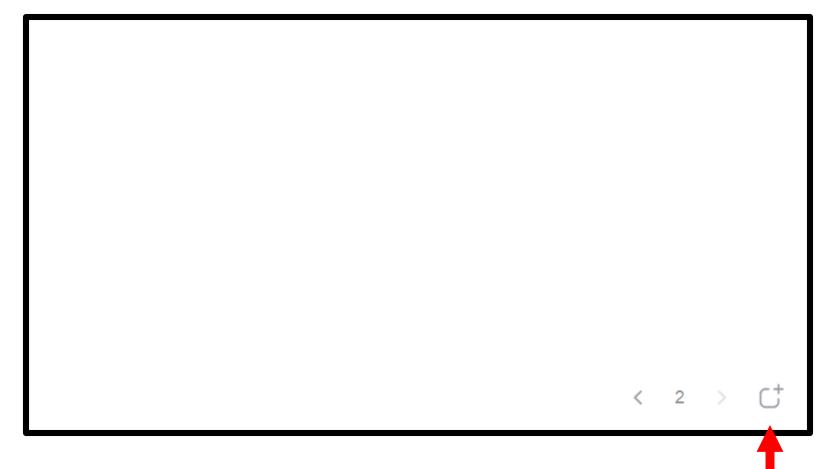


Share the Whiteboard





Add Pages to the Whiteboard





Save the Annotated Screen





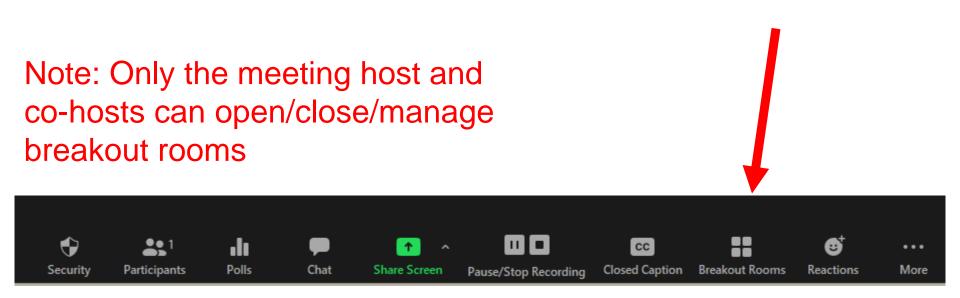
In-class interactivity

USING BREAKOUT ROOMS



Breakout Rooms

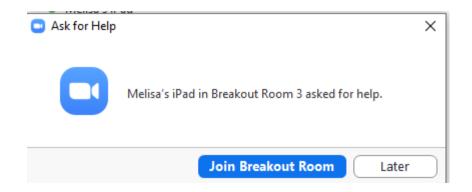
Design activities for students to work and talk in smaller groups





UNIVERSITY of ROCHESTER

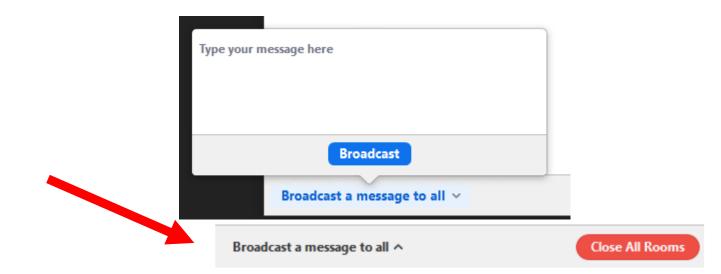
Students Request Help





Send a Message to All

 Breakout Room 1 	Join
Eren Yaeger	
 Breakout Room 2 	Join
Jack Barker	





Automatic Breakout Rooms

Х

😐 Create Breakout Rooms



Assign automatically

Assign manually

Let participants choose room

Breakout rooms can be created three ways... Choose one

0 participants per room

Create

Options during Breakout Rooms

- Turn off your audio and video
- Pause Recording

Automatic Breakout Rooms

Open All Rooms

Breakout Rooms - Not Started		×
Breakout Room 1		1
Lisa Brown		
• Breakout Room 2		Assign
Breakout Room 3		1
Melisa's iPad	→ Move to	\rightleftarrows Exchange

Zoom will pre-assign students into rooms.

You can move them if desired

Great for spontaneous activities.

Options ~ Add a Room

UNIVERSITY of ROCHESTER

Recreate ~

Let's Try!

- Take 2 minutes to introduce yourselves to each other!
- Be sure to turn on your cameras and microphones!



Manual Breakout Rooms

Breakout Rooms - Not Started	×		
Breakout Room 1	Assign	Lisa Brown	
Breakout Room 2	Assign	- Melisa s II au	
Breakout Room 3	Assign		1

You will need to assign students into rooms.

Great for deliberate group activities.





Recreate ~

Options ~

Add a Room

Choice of Breakout Rooms

Options	Recreate Add a Room Oper	n All Rooms	
			Great for choice activities
			Students choose which room to join.
 Topic 2 		Assign	You create rooms – provide names.
▼ Topic 1		Assign	
📴 Breakout Rooms	s - Not Started	×	



UNIVERSITY of ROCHESTER

Let's Try!

- Choose A if you are in Arts Sciences and Engineering
- Choose B if you are in any other school

What challenges do you see in using these tools in class?



Closing Breakout Rooms

 Breakout Room 1 	Join
Eren Yaeger	
 Breakout Room 2 	Join
Jack Barker	

Broadcast a message to all ^





In-class interactivity

USE POLLING



Make Sure Polling is ON

Meeting Polls/Quizzes

Allow host to add polls before or during a meeting

Allow host to create advanced polls and quizzes (?)

Allow host to upload image for each question

Allow alternative host to add or edit polls and quizzes

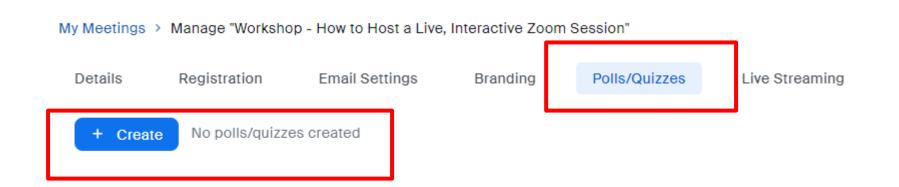
Require answers to be anonymous

🗹 Allow host to create breakout rooms from poll results 🛛 🕝

https://rochester.zoom.us



Add Questions to your Meeting



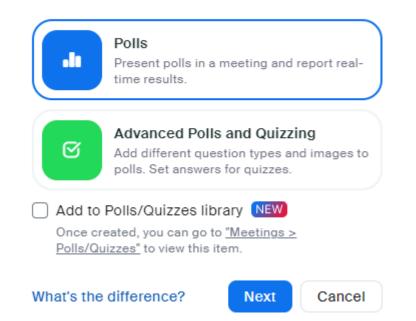
Note: Only the meeting owner can add/edit polling questions to a meeting. A host/co-host can run an existing poll.

https://rochester.zoom.us



Create Poll/Quiz

This poll/quiz will be used for Workshop - How to Host a Live, Interactive Zoom Session





Create Individual Poll Questions

Untitled Poll

		Untitled Question		Single	Choice 🗸) Single Choice 🗸	
		Choice 1				Cingle Choise	
		Choice 2				Single Choice	
		+ Add Choice				Multiple Choice	
		Create Breakout Rooms	Ð		ŵ 6		
dd		ate breakout rooms in ed on participant answers					
Cre	eate Breakout Ro	ooms (i)					
				Save	Cancel		



No

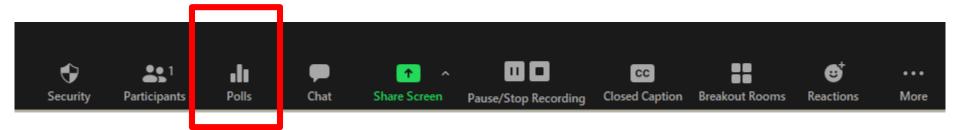
+ Add

My Meetings > Manage "Workshop - How to Host a Live, Interactive Zoom Session"

Details	s Re	gistration	Email Settings	Branding	Polls/Quizzes	Live Streaming	
+ 0	Create	l Item					
I	Name			Туре	Status	Modified	
1	Use Zoom!	!		Polls	Not launched	2023-08-03 07:57 PM	••••

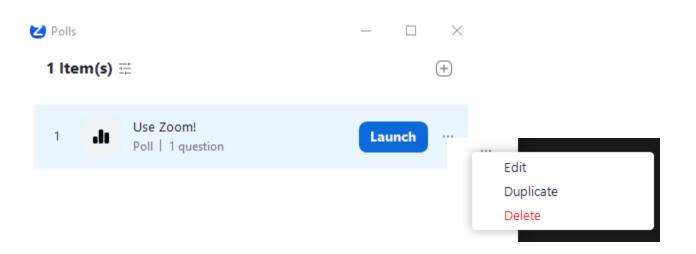


Polling – During Meeting





Let's Take a Poll...





In-class interactivity

USE PADLET

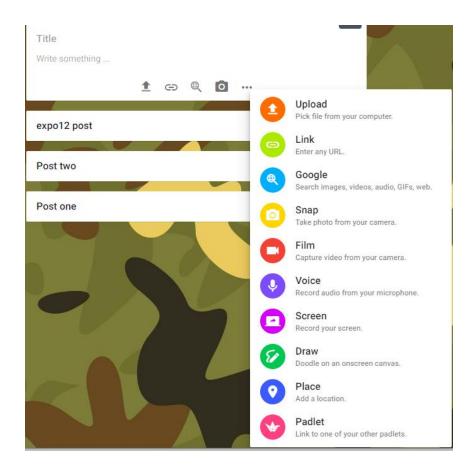


Padlet is...

- Bulletin Board
- Collaborative Space
- Multimedia-friendly

- University Accounts

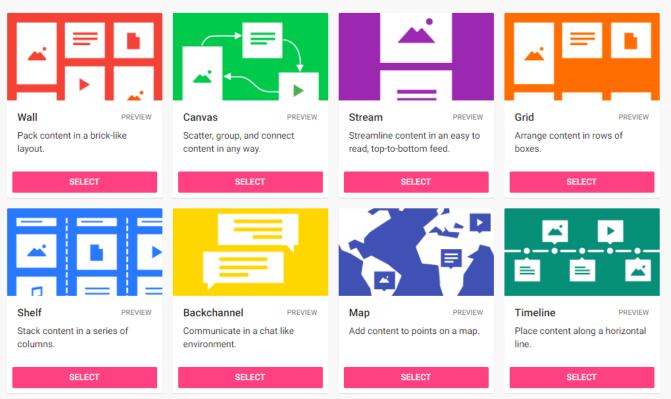
 Unlimited Padlets
 Ability to connect through LMS
- Faculty can request accounts





Padlet Templates

Start with a blank ...





Let's Try

- Click the link in the Chat
- Create a Post to answer the question..

How will you use these interactive features in YOUR next Zoom session?



Group 1 Rich Learning Environment 0

Eric Fredericksen + 7 • 1mo EDU581 5:30 class

Room 3

-Professors who understand that grading/points are important, but aren't the end-all be-all of learning (ie classes aren't focused on grades but more on learning).

-Simple point system, simple design

-When lessons build on themselves

-Professor spending team with each individual (or small groups)

-A class that teaches you the "why"

-Small groups= less intimidating, more personal experience

-Variability in content presented

-Good discussion

-Low pressure on grades and due dates, understanding extending deadlines

-Feeling "invited" to class

-Professor enthusiasm

Group 5:

-Small groups -team work & collaboration -Interaction in various team sizes (small and large group) -activities that spark engagement -building on prior knowledge -inquiry based learning -independent effort followed by collaboration

Group 4:

- Open and safe learning environment
 Good communication
- Fun and effective
- Never made you feel dumb - Inspiring
- Leader qualities
- Flexible

 Ability to assess our needs as students and asking students what they want to learn

 Allows for learning from each other
 Role model: helped us figure out what we like and don't like; talents and weaknesses and how to improve

group 6

-non-judgmental environment -open ended questions to guide thinking - art gallery experience - we don't always see the same thing/think the same way

great supporters
 real-time feedback

clear objectives

Group 2

Simulation during EM residency at UMass: high fidelity simulators, engaging instructors that had ample experience with acute cases (LifeFlight paramedics) Clinical experience in Clin lab 362: running lab B students, "see one do" Psychotic patient ripped metal bar and attacked staff -> lack of debriefing, could have been improved upon Clinical rotation at cancer center: teaching nurses about chemo, customizing padlet presentations

Group 7 : Learning Environment

- clear syllabus/objectives
- clear understanding of roles
- safe space and supportive
environment
- having an environment that offers
multiple different teaching methods (i.e. audio, visual)
- environment that all allows students to be active thinkers and learners vs
passive thinkers and learners vs
- collaboration between peer (i.e. group projects)
- being adaptable as an educator to best fit students learning needs
- having timely feedback

Open communication - professor is accessible Comfort zone & psychological safety, judgement free Appropriate and timely feedback Engagement in the material - genuine interest Equal participation by everyone involved Clear, concise, communication Learning objectives established early clear course expectations Poll EV, Voice Thread - technology to increase engagement and learner

participation Elementary Music Classroom = Play is learning Multiple modalities of learning



UNIVERSITY of ROCHESTER

🚯 Eric Fredericksen + 2 🏾 8d EDE486 Spring 2021 Use the plus sign at the bottom right to add a text box.



- yellowdig: good for fostering informal conversation and sharing resources and

-voicethread: presentations that you can watch back at your own pace/ choice built into it (I.e. video vs audio vs both)

-google drive: accessibility, option to choose what to share, working in the same document- real time

Room 1 -Padlet, Jamboard

> -Yellowdig -PowerPoint -Google Drive, Google Docs -Educational Facebook groups -Flipgrid -Topia -Kahoot -Book Creator

Room 3-

Powtoon. Using it to do science fair. Creative video production and presentations. Add Powtoon to whitelist to block other sites. Premade templates, timelines, interactive.

Sutori. Presentation templates through timeline scroll. Embed videos, photos, quizzes, etc. Similar to prezi, user friendly.

Classlink for linking apps and managing logins.

Anything free. Nothing that doesn't have a bunch of individual log ins.

Seesaw for 2nd grade and below.

Creatly for concept mapping.

Jamboard for collaboration which engages the under sharers (logs) and over sharers (hogs).

Canva free graphic software with templates

Kahoot

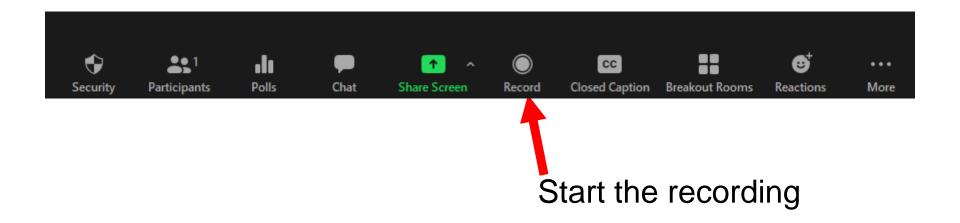
YellowDig



RECORDING YOUR SESSION



Record Sessions for Playback

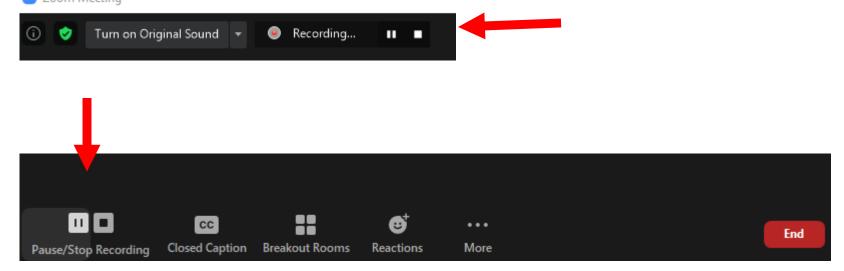


Note: Only a meeting host or co-host can record, or assign others to record.



How to Pause/Stop Recording

- Use **Pause** to temporarily suspend recording
- When you are done, click Stop recording button.





SHARING YOUR RECORDING

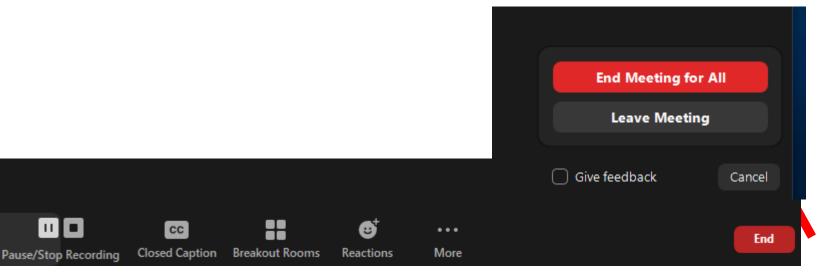


End the Meeting

• For Recordings:

UNIVERSITY of ROCHESTER

• When you End the Meeting, Zoom will create an mp4 file on your computer.







Converting meeting recording

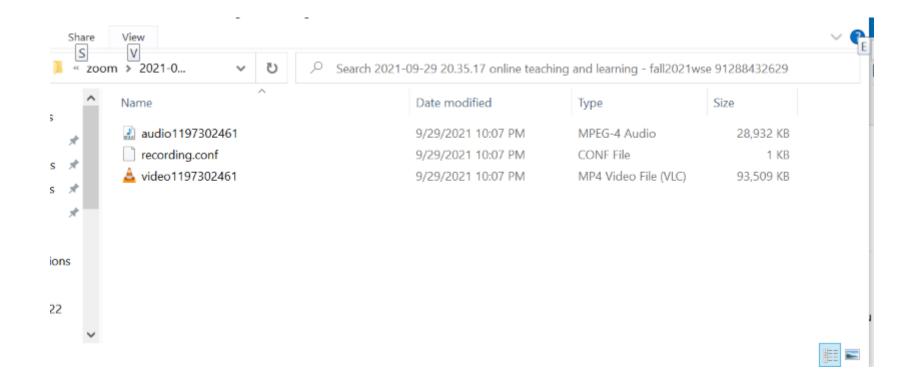
You have a recording that needs to be converted before viewing

3%

Note: After the file has completed converting, if you choose to rename the file from the default naming convention, we recommend you use a unique file name. We recommend you do not use the words "Zoom", "Personal Meeting Room", or "My Meeting" when saving your meeting files.

Stop Converting







File Created After Conversion

• • •	2016-1	0-12 10.16.23 Eric Frede	ericksen's Zoom Meeti	ng 215497369
		* - *		Q Search
Back	View	Action Arrange Share	Edit Tags	Search
Favorites		-		
🗐 All My	5		1 and a	
iCloud		M3U		
AirDrop	audio_only.m4a	playback.m3u	zoom.0.mp4	
🕂 Applica			T	
E Desktop				
🖺 Docum				
O Downlo				
i Pictures				
🎵 Music				
Movies				
Devices				

*rename the video file on your computer before uploading



Storing your Recording

- Classes Panopto within your Blackboard Course folder
- Meetings Box folder



Getting Started Workshops

- Getting Started: Collecting Assignments, Projects, and Presentations Online
 - August 16, 2023 10am 11am
- Getting Started: Facilitating Student Discussion and Interaction
 - August 17, 2023 10am 11am
- Getting Started: How to Create and Facilitate an Online Exam, Test, or Quiz
 - August 22, 2023 10am 11am
- Getting Started: Planning to use the Blackboard Grade Center
 - August 24, 2023 10am 11am



Additional Workshops in August

- Add Interactivity to your Class: Poll Everywhere
- How-to Pre-Record and Deliver Video Content to your Students
- **-How to Facilitate a Live, Interactive Zoom Session**
- Collaborative Annotation using Perusall
- Building Community in your Course with Yellowdig
- Enhancing your Discussion and Student Interaction using VoiceThread
- Improve the Accessibility of your Course with Ally
- How to Use Padlet: A Digital Discussion Board
- Qwickly Tools for Attendance and Course Management
- Enhancing your Discussion and Student Interaction using Harmonize
- Repurpose, Reuse & Upcycle Video Content with PlayPosit! (Sept)



Getting Help

Online Documentation

https://tech.rochester.edu/services/learning-management-system/

Upcoming Workshops

http://rochester.edu/online-learning/



Reach Out!

Blackboard Support Digital Instructional Design Support

UnivITHelp@Rochester.edu 275-2000





THANK YOU QUESTIONS?