# STRATEGIC INITIATIVE A. Creating a robust LiDA website, along with a comprehensive communication plan

#### BRIEF DESCRIPTION - FROM THE 2019 LIDA STRATEGIC PLAN:

Our goals of growing a collaborative LiDA Community (Goal #4), exploring new digitallyenhanced ways to disseminate lessons learned (Goal #2), and increasing the LiDA Center's visibility (Goal #3), all require the development and implementation of a robust communication plan for the LiDA Center. At the core of this plan is the development of an interactive and vibrant website that will provide online spaces to exchange information, lessons learned, opportunities and resources. To be effective, though, this website needs to be accompanied by a thoughtful and comprehensive plan about how to leverage social media and other communication vehicles so as to reach the widest possible audience.

(NOTE: hereafter, \* indicates LiDA staff, and \*\* indicates other LiDA Community members, including LiDA affiliated faculty)

## **LiDA Communication Plan**

The COVID-19 pandemic delayed our original plan to hire a consultant to help us develop a comprehensive and strategic communication plan for the LiDA Center - and we still have to take this step. However, we were able to establish a robust and innovative LiDA website as a vehicle not only to describe what the LiDA Center does, but more importantly to provide opportunities for the larger LiDA Community to share information, resources and lessons learned. We also realize that we need to establish a strategic and sustainable use of social media to "push" information out so as to make the LiDA Community aware of resources and events of potential interest – and plan to work on this over the next year.

## LiDA website

The structure of our LiDA website was mainly designed by \*Borasi in collaboration with Mason Digital in early 2019, and launched in May 2019 - but continues to be a "work in progress" as overtime we have not only added new contents to it, but also explored more effective ways to leverage this medium so as to further our mission. Most recently, for example, we have revised the navigation bar to better reflect LiDA's current priorities.

From the beginning, we aimed to make our website more than a repository of information about the LiDA Center - although we did also pay careful attention to how to best include rich content about our <u>mission</u> and <u>strategic plan</u>, as well as key <u>initiatives</u>, <u>programs</u> and <u>services</u>. Our main additional goals can be articulated as follows:

- Provide a vehicle for the LiDA Community to learn from each other and make connections by sharing information and findings: While initially we included a Shared Resources section to allow the LiDA Community to share a variety of information and products, we have recently streamlined this to include only:
  - Providing a space for LiDA Community member to list key <u>projects</u> they are engaging in, along with selected information - so people with similar interests may learn about what other people are doing and possibly make connections

- Providing a space for LiDA Community member to share selected <u>products of</u> <u>their work</u> that can be accessed online
- An opportunity to experiment with innovative ways to use the LiDA website as an online *platform for learning:* This is another area that has been part of our initial design, although we have continued to try out new things since then. Most interesting examples include:
  - Different examples of "<u>LIDA eModules</u>" that is, an organized set of online resources that we hope interested educators will be able to use to learn about a topic on their own time and pace, also making decisions about what they may want to use and how.
  - The artifacts we posted from the <u>LiDA Colloquium</u> sessions (starting with Fall 2020), as a way to make at least some of the information shared in these events accessible to everyone, anywhere and at any time.

We want to continue to try out new things moving forward, also making more purposeful efforts to "advertise" these learning opportunities within the LiDA Community and beyond.

#### Use of social media

Uses of social media we have experimented with so far include:

- Using our **Twitter** account as a way to "push out" information about valuable resources during the pandemic: As the pandemic shut down schools and educators and parents around the globe grappled with remote instruction, \*\*Dang and \*Lammers began sharing "Daily Dose" tweets each weekday to offer virtual resources that might be useful during this crisis, and \*Borys continued this practice throughout most of the pandemic.
- Using a blog to tell stories about a unique LiDA research experience: During her Fulbright U.S. Scholar grant period, \*Lammers kept a blog to document her experiences while in Indonesia. Entries tell stories about data collection for her study of secondary students' digital literacies, the presentations that she and Dr. Puji Astuti (W PhD '16) gave to educators around the country, and the faculty writing camps she facilitated at her host institution.
- Leveraging LiDA staff's established LinkedIn presence: As \*Miller has a wellestablished following for his LinkedIn account (23,770 followers as of May 2021!), he has also strategically posted announcements about LiDA events and other information to increase their visibility.

We realize, though, that our use of social media so far has been very limited, and we should make more concerted efforts in the near future to better leverage this vehicle to disseminate our work and increate its impact.